

May 4, 2017

Dear Provider,

Effective May 15, 2017, we are transitioning the Interim Federal Health Program (IFHP) to our secure ePay Provider Portal. After this date you will be able to submit claims electronically and view payment summaries for all Interim Federal Health Program (IFHP) members.

The ePay provider portal is currently available so claims can be processed electronically and Payment summaries can be viewed electronically for the following programs:

- Veterans Affairs Canada (VAC)
- Canadian Armed Forces (CAF)
- Royal Canadian Mounted Police (RCMP)
- Medavie Blue Cross

Since you are already registered with the current secure ePay provider portal, **you do not need to re-register**. As of May 15, 2017, simply use your existing ePay User ID and Password to submit or view payment summaries. To access the ePay provider portal visit us at www.medavie.bluecross.ca/elogin

The old User ID used for the Interim Federal Health Program (IFHP) can be disregarded. After May 15, 2017, this number will no longer be valid.

At your next login, you will be prompted to accept a new version of the Claims Submission Agreement. **No other action is required on your part.**

This new Provider Claims Portal offers features that are not currently available in the existing portal.

We value our relationships with health care professionals and would like to thank you for your interest.

If you have any questions or require more information, please call our Customer Information Centre at 1-888-614-1880 or e-mail CIC_Inquiry@medavie.bluecross.ca or visit our website: <http://web.medavie.bluecross.ca/en/health-professionals>

