

**MEDAVIE INC.
PROVIDER WEB PORTAL AGREEMENT**

As a condition of use of the Medavie Blue Cross Provider Web Portal, the following terms and conditions of the Medavie Inc (herein referred to as Medavie Blue Cross) Confidentiality Agreement must be read and adhered to. The term "Confidential Information" includes, but is not limited to, any personal information about an identifiable individual. This includes any medical, financial or other personal information obtained during the course of our business relationship which identifies a specific individual, group or program.

Medavie Blue Cross and their affiliates recognize the inherent right to privacy of their clients, and their obligation to preserve the confidentiality of information concerning clients and have safeguards in place to ensure that this data is protected.

Use of this website by the Provider or their representative indicates acceptance of this Agreement by the Provider on whose behalf the website is being accessed (hereinafter called the "Provider"). Medavie Blue Cross will consider any use of the website as an act of part performance that is binding on the Provider or the representative using the website on the Provider's behalf

It is the duty of each Provider to protect and safeguard confidential information gained through the use of this website. Failure to abide by this Confidentiality Agreement or any related policies may lead to immediate termination of access to the Provider Web Portal. . Each individual assigned access to the website must agree to the following:

1. not to communicate, divulge or disclose Confidential Information, gained through access to the website without the consent of the person or legal guardian to whom the information pertains.
2. to take reasonable measures to safeguard all confidential information. This includes, but is not limited to: keeping confidential information in a secure area, using passwords to protect files; protecting confidential information transmitted electronically or communicated by telephone, including information sent by electronic mail.
3. not to use or copy any Confidential Information except in furtherance of obligations and duties related to provision of services.
4. to advise Medavie Blue Cross of any complaints or disputes regarding disclosure of Confidential Information.

I have read and understand the Medavie Inc. Confidentiality Agreement. I understand that my disclosure or unauthorized use of any confidential information may lead to immediate termination of my access to the Provider Web Portal and/or approved provider status with Medavie Blue Cross.

Please e-mail inquiry@medavie.bluecross.ca if you have any questions or comments regarding the above confidentiality agreement.