

**Important Information for All  
Interim Federal Health Program (IFHP) Providers  
Temporary Measures for the IFHP  
Effective November 5, 2014**

November 2014

This is to advise you that the following temporary measures for the Interim Federal Health Program (IFHP) are effective November 5, 2014:

**Benefits**

The products and services covered through the IFHP depend on the immigration status of the beneficiary.

The IFHP will include the following types of coverage, replacing the categories and benefits that previously existed:

**Type 1** - Basic Coverage, Supplemental Coverage and Prescription Drug Coverage

**Type 2** - Basic Coverage and Prescription Drug Coverage

**Type 3** - Basic Coverage and Public Health or Public Safety (PHPS) Prescription Drug Coverage

**Type 4** - PHPS Basic Coverage and PHPS Prescription Drug Coverage

**Type 5** - Coverage for persons detained under the *Immigration and Refugee Protection Act* (IRPA)

**Type 6** - Coverage for the Immigration Medical Examination (IME)



In addition, under the temporary measures, several new eligible groups have been added. One new group in particular to bring to your attention is coverage for pregnant women. Under these measures, registered providers will be required to confirm pregnancies before coverage can be issued by CIC. These procedures have been added to the Information Handbook for Health Care Professionals and outlined in the bulletin “Changes to The IFHP Health Care Coverage for Pregnant Women”.

For more information on IFHP eligible groups, please visit [www.cic.gc.ca/ifhp](http://www.cic.gc.ca/ifhp).

Below is an outline of the temporary measures for the program.

Coverage Type	Benefits
Type 1 includes:  Basic, Supplemental and Prescription Drug Coverage	<p><b>Basic Coverage:</b></p> <ul style="list-style-type: none"><li>- In-patient and outpatient hospital services</li><li>- Services of medical doctors, registered nurses and other health care professionals licensed in Canada, including pre and postnatal care</li><li>- Laboratory, diagnostic and ambulance services.</li></ul> <p>Check the <b>IFHP Basic Coverage Benefit Grid</b>.</p> <p><b>Supplemental Coverage:</b></p> <ul style="list-style-type: none"><li>- Limited dental and vision care</li><li>- Home care and long-term care</li><li>- Services by allied health care practitioners including clinical psychologists, occupational therapists, speech language therapists, physiotherapists</li><li>- Assistive devices, medical supplies and equipment including:<ul style="list-style-type: none"><li>- orthopedic and prosthetic equipment</li><li>- mobility aids</li><li>- hearing aids</li><li>- diabetic supplies</li><li>- incontinence supplies</li><li>- oxygen equipment</li></ul></li></ul> <p>Check the <b>IFHP Supplemental Benefit Grid</b>.</p> <p><b>Prescription Drug Coverage:</b> Coverage for prescription medications and other products listed on P/T public drug plan formularies and certain products included in the <b>IFHP Prescription Drug Coverage</b>.</p> <p>Check the <b>IFHP Prescription Drug Coverage</b>.</p>

<b>Coverage Type</b>	<b>Benefits</b>
<p><b>Type 2</b> includes:</p> <p>Basic and Prescription Drug Coverage</p>	<p><b>Basic Coverage:</b></p> <ul style="list-style-type: none"><li>- In-patient and outpatient hospital services</li><li>- Services of medical doctors, registered nurses and other health care professionals licensed in Canada, including pre and postnatal care</li><li>- Laboratory, diagnostic and ambulance services.</li></ul> <p>Check the <b>IFHP Basic Coverage Benefit Grid</b>.</p> <p><b>Prescription Drug Coverage:</b></p> <p>Coverage for prescription medications and other products listed on P/T public drug plan formularies and certain products included in the <b>IFHP Prescription Drug Coverage</b>.</p> <p>Check the <b>IFHP Prescription Drug Coverage</b>.</p>
<p><b>Type 3</b> includes:</p> <p>Basic and Public Health or Public Safety Prescription Drug Coverage</p>	<p><b>Basic Coverage:</b></p> <ul style="list-style-type: none"><li>- In-patient and outpatient hospital services</li><li>- Services of medical doctors, registered nurses and other health care professionals licensed in Canada, including pre and postnatal care</li><li>- Laboratory, diagnostic and ambulance services.</li></ul> <p>Check the <b>IFHP Basic Coverage Benefit Grid</b>.</p> <p><b>PHPS Prescription Drug Coverage:</b></p> <p>Includes prescription medications and related products, <b>only if required</b> to prevent or treat a disease posing a risk to public health or to treat a condition of public safety concern and included in the IFHP PHPS Drug Benefit List.</p> <p>The list of benefits is included in the <b>IFHP PHPS Drug Benefit List</b>.</p>

Coverage Type	Benefits
<p><b>Type 4</b> includes:</p> <p>Public Health or Public Safety (PHPS) Basic Coverage and PHPS Prescription Drug Coverage</p>	<p>PHPS Basic Coverage is provided <b>only to prevent, diagnose or treat a disease posing a risk to public health or to diagnose or treat a condition of public safety concern</b>. It includes:</p> <ul style="list-style-type: none"> <li>- In-patient and outpatient hospital services</li> <li>- Services of medical doctors and registered nurses licensed in Canada</li> <li>- Laboratory and diagnostic services.</li> </ul> <p>This coverage may pay for initial medical services required to confirm or rule out a disease posing a risk to public health or to treat a condition of public safety concern.</p> <p>Check the <b>IFHP PHPS Benefit Grid</b> and Appendix A to IFHP PHPS Benefit Grid</p> <p><b>PHPS Prescription Drug Coverage:</b> Includes prescription medications and related products, <b>only if required</b> to prevent or treat a disease posing a risk to public health or to treat a condition of public safety concern and included in IFHP PHPS Drug Benefit List.</p> <p>Check the <b>IFHP PHPS Drug Benefit List</b></p>
<p><b>Type 5</b></p> <p>Coverage for persons detained under the <i>Immigration and Refugee Protection Act</i></p>	<p>Includes medical or limited dental services and prescription drugs provided either on site in detention facilities or off site when medically necessary.</p> <p>Check the <b>IFHP Detainees Benefit Grid</b>.</p>
<p><b>Type 6</b></p> <p>Coverage for the Immigration Medical Examination (IME)</p>	<p>Covers the cost of the IME and IME-related diagnostic tests required under the IRPA. Check the <b>IFHP IME Benefit Grid</b>.</p> <p>Review the <b>Summary of Benefits</b> to see who is covered for IMEs.</p>

For further information, please consult the updated Information Handbook for Health Care Professionals and the new benefit grids on the provider web portal at <https://provider.medavie.bluecross.ca>.

Some benefits are subject to certain limits and conditions.

For additional information on the temporary measures, please visit the CIC IFHP Website at [www.cic.gc.ca/ifhp](http://www.cic.gc.ca/ifhp).

**Please Note:**

The secure provider web portal will not be available from November 5, 2014 until further notice as we update our systems.

To verify client eligibility, providers **must** call the Medavie Blue Cross Contact Centre at 1-888-614-1880 before rendering services in order to ensure the client is covered for the intended services. Call Centre representatives can be reached Monday to Friday from 8:30 a.m. to 4:30 p.m. (in each Canadian time zone).

Claims can be submitted by mail or faxed to 506-867-3841. We will inform you when the secure provider web portal is available again.

You have six months from the date of service to submit claims incurred up to November 5, 2014 using the codes in place before November 5, 2014.

For additional information on the temporary measures for the Interim Federal Health Program, please visit the CIC website at [www.cic.gc.ca/ifhp](http://www.cic.gc.ca/ifhp).

**Please share this information with the members of your Association.**

Should you or your members have any questions or concerns, or require more information regarding the IFHP or Medavie Blue Cross, please call our Customer Information Centre at 1-888-614-1880 or e-mail [CIC\\_Inquiry@medavie.bluecross.ca](mailto:CIC_Inquiry@medavie.bluecross.ca).

You may also access the Medavie Blue Cross website at <https://provider.medavie.bluecross.ca> to view Guides, Bulletins and other important information regarding the IFHP.