

**Interim Federal Health Program (IFHP)  
Important Information for All  
Interim Federal Health Program (IFHP) Providers  
Secure Provider Web Portal is available once again**

January 2015

Citizenship and Immigration Canada (CIC) wishes to advise you that the changes to the secure provider web portal following the implementation of the temporary measures to the IFHP on November 5, 2014 are completed.

Claims can once again be submitted using the Electronic Claims Submission Service at <https://provider.medavie.bluecross.ca>. Other services available through the secure provider web portal include verifying client eligibility, submitting a special authorization request and making inquiries on payments.

Please share this information with the members of your Association. Should you or your members have any questions or concerns, or require more information regarding the IFHP or Medavie Blue Cross, please call our Customer Information Centre at 1-888-614-1880 or e-mail [CIC\\_Inquiry@medavie.bluecross.ca](mailto:CIC_Inquiry@medavie.bluecross.ca). You may also access the Medavie Blue Cross website at <https://provider.medavie.bluecross.ca> to view Guides, Bulletins and other important information regarding the Interim Federal Health Program.

We thank you for your patience while we updated our systems.

