

Important Information for Interim Federal Health Program (IFHP) Providers New Telemedicine, Telemetry Services and Other Services– Yukon

December 2014

Citizenship and Immigration Canada (CIC) wishes to advise providers that the following Telemedicine and Telemetry services will be added to the IFHP Health Care Coverage (HCC), Expanded Health Care Coverage (EHCC), Public Health and Public Safety Health Care Coverage (PHPSHCC) and the coverage for persons detained under the Immigration and Refugee Protection Act effective October 1, 2014 and to the IFHP Basic Coverage, Basic Public Health and Public Safety Health Care Coverage (PHPS) and the coverage for persons detained under the Immigration and Refugee Protection Act effective November 5, 2014.

Note: The eligibility criteria still apply. Please refer to the IFH program Benefit Grids for more information.

Telemedicine Services

Benefit Code	Description
2600	Telemedicine Transmission or Review: For any condition(s) requiring partial or regional examination and history. (2600 to be billed when sending or replying to a telemedicine transmission.)
2601	Detailed Telemedicine Transmission or Review and Reply: For any condition requiring a complete review of examination and detailed history. NOTE: A complete review of examination shall include complaints, history of the present and past illness, pertinent family history, functional inquiry, differential diagnosis, and provisional diagnosis. A minimum of 20 minutes of the physicians' time should be spent for review and reply of transmission.
2602	Telemedicine Consultation: To include review of history, review applicable x-rays and laboratory findings and a written report. A minimum of 30 minutes of the physicians' time should be spent for review and reply of transmission.
2603	Dermatology Consultation Review and Reply
2699	In circumstances where an inordinate amount of time is required of any physician in management of a clinical problem utilizing the telemedicine modality, that physician may claim by billing under fee code 2699. A brief explanation should accompany the claim.
0100	Visit (in or out of office): For any condition(s) requiring partial or regional examination and history to include pronouncement of death and health supervision of infant up to and including one year of age.

Please Note: All claims submitted for payment must be received by Medavie Blue Cross within six months of the date the service was provided to be eligible for payment.

Should you have any questions or concerns, or require more information regarding the IFHP or Medavie Blue Cross, please call our Customer Information Centre at 1-888-614-1880 or e-mail CIC_Inquiry@medavie.bluecross.ca. You may also access the Medavie Blue Cross website at <https://provider.medavie.bluecross.ca> to view Guides, Bulletins and other important information regarding the Interim Federal Health Program.