

Important Information for Interim Federal Health Program (IFHP) Providers New Telemedicine and Telemetry Services and Visits to Long Term Facility – Northwest Territories

December 2014

Citizenship and Immigration Canada (CIC) wishes to advise providers that the following Telemedicine and Telemetry services will be added to the IFHP Health Care Coverage (HCC), Expanded Health Care Coverage (EHCC), Public Health and Public Safety Health Care Coverage (PHPSHCC) and the coverage for persons detained under the Immigration and Refugee Protection Act effective October 1, 2014 and to the IFHP Basic Coverage, Basic Public Health and Public Safety Health Care Coverage (PHPS) and the coverage for persons detained under the Immigration and Refugee Protection Act effective November 5, 2014.

Note: The eligibility criteria still apply. Please refer to the IFH program Benefit Grids for more information.

Telemedicine Services

Benefit Code	Description
TE-001	Participation in remote telehealth consultation by consultant using audio-video-data communications
TE-002	Participation in remote telehealth consultation by the medical practitioner initiating the consultation - per 1/4 hour - maximum of 1.5 hours per telehealth session
TE-003	Review of radiograph by non-radiologist medical practitioner without patient consultation
TE-004	Teleconference with physician when initiated by another physician, nurse practitioner, midwife in different community
Visits To Long Term Facility	
GP-017	Special visit to long-term care facility resident, initiated by facility staff
GP-017F	Special visit to long-term care facility resident, initiated by facility staff

Please Note: All claims submitted for payment must be received by Medavie Blue Cross within six months of the date the service was provided to be eligible for payment.

Should you have any questions or concerns, or require more information regarding the IFHP or Medavie Blue Cross, please call our Customer Information Centre at 1-888-614-1880 or e-mail CIC_Inquiry@medavie.bluecross.ca. You may also access the Medavie Blue Cross website at <https://provider.medavie.bluecross.ca> to view Guides, Bulletins and other important information regarding the Interim Federal Health Program.

